

ParkereSSe Ltd.



**DON'T LIVE WITH IT**

**FIX IT!**

# Data Handling

## Are you living with the following?

- Import/export between applications and tools
- Manual inspection and manipulation
- Frequent errors and “do overs”

## Fix It!

- Integrate and automate data flow
- Add logic to perform data manipulation
- Add logic to validate data and report/fix



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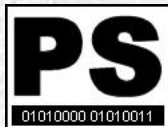
# Systems and Tools

## Are you living with the following?

- Outdated applications
- Poor business fit
- Increasing manual effort

## Fix It!

- Replace and eliminate
- Reconfigure and revise roles
- Add automation/integration to fill gaps



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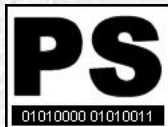
# Back Office

## Are you living with the following?

- Loss of critical operations knowledge
- Inefficiencies and errors that impact service levels
- Issues with staff turnover and training

## Fix It!

- Automate/document manual critical operations
- Add automation/integration to simplify processes
- Align workflows and roles to operations



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# Benefits Web Site

## Are you living with the following?

- No participant benefits web site offering
- High volume of participant benefit inquiries
- High cost of participant-accessible data update

## Fix It!

- Provide BenefitsWeb4All access to participants
- Tailor content to high-demand benefits info
- Integrate existing data work products



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BenefitsWeb4All.com

# Next Steps

- Identify: Areas of improvement, both big and small
- Prioritize: Small does not mean low priority!
- Act: Don't live with it, Fix it!

**Begin now!**

**Talk with us to brainstorm ideas**

**Take a Token and Fix a Problem**



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# Take A Token!

“Cash in” and we’ll fix a small problem for free!

If this leads to a bigger solutions, great.

If not, you get a problem fixed!



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