

ParkereSSe Ltd. Retirement Operations and Systems Consultants www.ParkereSSe.com

# ParkereSSe ClientTracking Application (PS.CT)

The ParkereSSe ClientTracking application, PS.CT, manages client and plan administration workflow and status data in a central database with user functions tied to administration processes to facilitate plan status review and update.

PS.CT is a multi-user application typically installed on a network server. A login is required to access application functions; user entitlements tailor function access at the user level.

The following sections provide information on key components of PS.CT.

#### **Plan Management**

The 'Plan Management' view maintains general information about the client plans including:

- Company information
- Plan information
- Internal assignments (Team, Division, Service Level)
- Contacts: Plan, Advisor, Attorney, Accountant
- PBGC information

	Filter Criteria			I DA#	Company	Official Contact	Tel	e	First Name	astNam	e Salutation	Operationa
Feam: All Division: All		^		2312	Company 2312	Official Contact 2312		-				Contact
ype: All				2420	Company 2420	Official Contact 2420			FirstName 2420	LastName	2420 The Official	2420 Operational
				2435	Company 2435	Official Contact_2435	Ms.		FirstName 2435	LastName	2435 The Official	2435 Operational
		~		2464	Company 2464	Official Contact_2464						
	Sort Criteria			2465	Company 2465	Official Contact_2465						Operational
Plan #: Ascending		~		2485	Company 2485	Official Contact_2485			10			
company: Ascending				2535	Company 2535	Official Contact_2535				2		
		~		2548	Company 2548	Official Contact_2548						
1				2551	Company 2551	Official Contact_2551						
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				2565	Company 2565				3		2	
# 0	ecolds 630		<									
A Plans Record												
General Plan C	Contact Services Con	tacts PBGC, Misc	c, and Com	nments Other								
ID #	2312	Company	Company	y 2312			Plan Type	СВ	<ul> <li>В</li> </ul>	mployer EIN	00-0000000	
Team	KS 🗸	Plan Name	Company	y 2312 CB_Plan			Document	Corbel	Ti	ust EIN	00-0000001	
Division	TPA $\sim$	TPA	TPA_32	5		$\sim$	Last Fee Incr	03/08/2008	P	IN	002	
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Service Level	Standard 🗸 🗸	Type Detail	Acc	¥	FAS Type	<unknown> 🗠</unknown>	PYE	12/31				

Plans can be edited, added, deleted, or archived (and restored on demand).

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## **Client Tracking Management**

The 'Client Tracking Management' view maintains workflow information at the Tracking Year level for annual plan administration. This view provides access to all managed data; 'Admin Data and Reports' functions, described later, provide subsets of this information for a focused, workflow process-oriented view.

'Client Tracking Management' data include workflow information for:

- Pertinent administration event and status dates
- Valuation
- Testing
- Form 5500
- FAS
- Funding
- PBGC

Plan Management Case Tracking Management Admin Data and Reports Ancillary Data Management User Management

		20	TrackDate	ValDate	Tracking Year	LDA#	Company	Team	Division	Consultant	Type
eam: All ivision: All	^	•	12/31/2017	1/1/2017	2017	9695	Company 9695	KS	TPA		СВ
ype: All rackingYear: All			12/31/2016	1/1/2016	2016	9787	Company 9787	KS	TPA		CB
racitly roal of			4/30/2016	5/1/2015	2016	3662	Company 3662	QH	TPA		СВ
	Ŷ		4/30/2015	5/1/2014	2015	3662	Company 3662	QH	TPA		СВ
	Sort Criteria		6/30/2017	7/1/2017	2017	9842	Company 9842	KS	TPA		СВ
YE: Ascending	A		6/30/2018	7/1/2017	2018	3658	Company 3658	QH	TPA		СВ
PA: Ascending	n		6/30/2015	7/1/2014	2015	3658	Company 3658	QH	TPA		СВ
lan #: No Sort	~		6/30/2016	7/1/2015	2016	3658	Company 3658	QH	TPA		СВ
	12		6/30/2017	7/1/2016	2017	9843	Company 9843	QH	TPA		DB
	ange Filter/Sort		6/20/2017	7/1/2016	2017	9844	Company 9844	QH	TPA		DB
Cha	-		0/30/2017	1/1/2010	2011			100000			
# Reco	ords 2623	<	6/30/2018	7/1/2017	2018	9597	Company 9597	KS	ТРА		DB
e Tracking Record	rds 2623	<	6/30/2017 6/30/2018	7/1/2017	2018	9597	Company 9597	KS	TPA		DB
e Tracking Record	ords 2623	, FAS PBC	6/30/2017 6/30/2018	7/1/2017	2018	9597	Company 9597	KS	ТРА		DB
# Record e Tracking Record General Dates 1 In Review Date	rds 2623 Testing, Safe Harbor 5500, AFN	, FAS PBC	6/30/2017 6/30/2018	7/1/2017	2018 Val Cert	9597	Company 9597	KS	TPA		DB
# Record e Tracking Record General Dates 1 In Review Date Stmts Mailed	rds 2623 Testing, Safe Harbor 5500, AFN AL	, FAS PBC tomatic Roll	6/30/2017 6/30/2018	7/1/2017	2018 Val Cert	9597	Company 9597 Consul Rollov	KS tant er Provider	ТРА		DB
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This view provides the tools to roll forward one or more plans to the next tracking year with key fields copied from the previous tracking year and dates brought forward to initialize administration for the new year.

#### **Admin Data and Reports**

This tab provides access to focused workflow process functions where the data elements are filtered to the needs of the respective function. Additional fields provide key measures for prioritization (e.g., Days Before Due); filter and sort defaults also provide a prioritized view.

Plan Management Case Tracking Management	Admin Data and Reports	Ancillary Data Management	User Management
Admin Data Entry	AFT	AP Status	
Valuation Status			
Non-Discrimination Testing Status			
FAS Status			
Form 5500 Status			
Schedule B Status	N		
PBGC Premiums Status	ЬŠ		
AFN Status			

The 'Admin Data Entry' function provides key data elements across all administrative functions and provides a one-stop place to view and update the broader plan status.

	Filter Criteria	100	TrackingYear	TPA	Company	Type	Team	ValDate	Val Mailed	Val Signed	AFTAP	
rackingYear: 20 al Mailed: NULL	18	^	2018	TPA 0	Company 2565	DB	KS	1/1/2018			0	
alDate: All		· · · · · · · · · · · · · · · · · · ·	2018	TPA 0	Company 2717	DB	PB	1/1/2018			0	-
livision: All	**		2018	TPA 0	Company 2754	DB	PR	1/1/2018			0	_
eam: All		~	2018	TPA 0	Company 2776	СВ	PR	1/1/2018			0	
	Sort Criteria		2018	TPA_0	Company 2858	СВ	PR	1/1/2018			0	_
ackingYear: Asc	cending	^	2018	TPA_0	Company 2859	401K	JB	12/31/2018			0	
mpany: Ascending	ling		2018	TPA_0	Company 3025	401K	JB	12/31/2018			0	_
eam: No Sort		~	2018	TPA_0	Company 3208	DB	PR	1/1/2018			0	_
	banga Eltor/Sort		2018	TPA_0	Company 3213	DB	PR	1/1/2018			0	_
	analige Tilter/Joh		2018	TPA_0	Company 3214	DB	PR	1/1/2018			0	
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# Rei n Data Entry Re	cords 551	thted labels are from p	2018 revious TrackingYear	record)	Company 3364	PS	1.JR	12/31/2018		1	10	
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As an example of a focused workflow view, 'Valuation Status' is shown below:

	Filter Criteria		TrackingYear	Days In	TPA	Company	Туре	Team	ValDate	Val Mailed	Val Signed
TrackingYea	ar: 2018	~	2018		TPA_0	Company 2565	DB	KS	1/1/2018		
Val Mailed: N ValDate: All	NULL		2018	-	TPA_0	Company 2717	DB	PR	1/1/2018		
Team: All			2018		TPA_0	Company 2754	DB	PR	1/1/2018		
Days In: All		~	2018	().	TPA_0	Company 2776	СВ	PR	1/1/2018		
	Sort Criteria		2018		TPA_0	Company 2858	СВ	PR	1/1/2018		
Davs In: No !	Sort	•	2018		TPA_0	Company 2859	401K	JB	12/31/2018		
Tracking Yea	ar: Ascending		2018		TPA_0	Company 3025	401K	JB	12/31/2018		
Company: As	scending	~	2018	64.	TPA_0	Company 3208	DB	PR	1/1/2018		
			2018		TPA_0	Company 3213	DB	PR	1/1/2018		
	Change Filter/Sort		2018		TPA_0	Company 3214	DB	PR	1/1/2018		
			2018		TPA_0	Company 3364	PS	JB	12/31/2018		
luation Statu	is Record	-						1			
luation Statu ID #	IS Record	Company	Company 2565				PYE 12/31				
uation Statu: ID # Team	IS Record	Company TPA	Company 2565 TPA_0				PYE 12/31 EOY				
luation Statu: ID # Team Division	IS Record 2565 KS TPA	Company TPA Tracking Year	Company 2565 TPA_0 2018			Pla	PYE 12/31 EOY an Type _DB	~			
luation Statu: ID # Team Division Days In	is Record 2565 KS TPA	Company TPA Tracking Year Val Signed	Company 2565 TPA_0 2018	Data Reg		Pia	PYE 12/31 EOY an Type DB s Rec'd 03/21	/2018			
luation Statu: ID # Team Division Days In	Is Record	Company TPA Tracking Year Val Signed AFTAP (%)	Company 2565 TPA_0 2018 0	Data Req [ Re-Request ]		Pla	PYE 12/31 EOY an Type DB s Rec'd 03/21 b Rec'd	/2018			
luation Statu: ID # Team Division Days In Val Date	Is Record 2565 KS TPA 01/01/2018	Company TPA Tracking Year Val Signed AFTAP (%) Ptp Count	Company 2565 TPA_0 2018 0	Data Req Re-Request		Pla Censu Contril Asset	PYE 12/31 EOY an Type DB s Rec'd 03/21 b Rec'd s Rec'd	/2018			
luation Statu: ID # Team Division Days In Val Date	Is Record 2565 KS TPA 01/01/2018	Company TPA Tracking Year Val Signed AFTAP (%) Ptp Count Final Cent	Company 2565 TPA_0 2018 0	Data Req Re-Request Val Comment		Pla Censu Contri Asset	PYE 12/31 EOY an Type DB s Rec'd 03/21 b Rec'd s Rec'd	/2018			

#### **Ancillary Data Management**

This tab provides access to functions associated with TPA services but not directly concerned with routine plan administration.

Plan Management	Case Tracking Management	Admin Data and Reports	Ancillary Data Management	User Management
	Proposal Log			
	TPA			
Plan <sup>-</sup>	Termination Tracking			
F	Project Tracking			
E	Benefit Tracking			
Doc	cuments In Process			
[	DB Restatement			

Here is a short description of these functions:

- Proposal Log: Track new business prospects with contact/plan information, activity dates, and status
- TPA: This is the master list of TPAs affiliated with clients
- Plan Termination Tracking: Tracks PBGC interaction and status
- Project Tracking: Special project tracking
- Benefit Tracking: Participant benefit calculation request tracking
- Documents In Process: Tracks client document status, review process, action dates, and comments
- DB Restatement: Tracks status, review, and dates associated with plan restatement. Provides tools to select existing plans for restatement.

#### **User Management**

This screen manages users with these features:

- Edit Entitlements
  - o These provide access to various functions in the application
- Add User
- Delete User
- Reset Password

💀 Case Tracking	-	$\times$
Plan Management Case Tracking Management Admin Data and Reports Ancillary Data Management User Management		
UserID StevePS V		
Available     Current       Available     Current       Plan Management Edit Case Tracking Roll Forward Default Sort/Filter Edit     SuperUser       Temporary Password     Temporary Password		
Estit Admin Data Edit Ancilliary Data User Management Set Temporary Password for Selected UserID		
< <tr>          Temporary Password           &lt;</tr>		
Update Cancel/Restore		
Version: 1.0.0.4 Database: D:\ParkereSSe Data\Demonstration\CaseTracking.mdb		

## **Common Screen Tools and Features**

All views and functions provide the following tools and features:

CPA Plans Table					Search						
	Filter Criteria		LDA#	Company	Official Contact	Ţ	itle	FirstName	LastName	Salutation	Operational
Team: All		~	2212	Comp.2012	Official Contact, 2212						Contact
Type: All			2420	Company 2420	Official Contact 2420			FirstName 2420	LastName 2420	The Official 2420	Operational Co
			2425	Company 2420	Official Contact 2435	м	2	FirstName 2425	LastName 2420	The Official 2435	Operational Co
		~	2455	Company 2	2464	IM		Tristitunic 2435	Edativanie 2433	The official_2433	operational ee
		_	2465	Company 2	DataGrid					<u></u>	Operational Co
Plan #: Ascending	Sont Criteria		2485	Company 2485	Official Contact 2485				-		
Ian #: Ascending Company: Ascending			2535	Company 2535	Official Contact 2535	-				2	
	Filter	Sort	2548	Company 2548	Official Contact 2548	2			- C		2
	N		2551	Company 2551	Official Contact_2551						-
5	hange Filter/Sort	-	2558	Company 2558	Official Contact_2558						
1000000			2565	Company 2565						2	
# Net	500 50 50 50 50 50 50 50 50 50 50 50 50	4	c.								>
PA Plans Record											
General Plan Co	ontact Services Contacts	PBGC, Misc, a	and Comments Other	i.							
ID #	2312	Company C	Company 2312			Plan Type	CB	~ E	mployer EIN 00-000	0000	
Team	KS V	Plan Name	ompany 2312 CB Pla	n		Document	Corbel	T	nust FIN 00-000	001	
Dutition	TDA	TDA				Last Fee Inc	T 00,00,00		IN 002		
Division	IPA V	IFA I	IPA_325	1	× .	Edde Foo and	03/06/20	,00	002		
Service Level	Standard ~	Type Detail	Acc ~	FAS Type	<unknown> ~</unknown>	PYE	12/31				
									Dat	a Edit	
	Rutton Bar				Status Bar				-		
	Kutton Kar				Status Bar						

- Window Size: The Window size can be changed by dragging the horizontal/vertical borders. The DataGrid resizes to fit the new window showing more or less rows and columns.
- DataGrid: View-only full record data. Row can be selected by clicking on a cell or left-size row border. Select row is highlighted and data shown in the Data Edit section. Data column widths can be adjusted.
- Search: Clicking on a text valued column header brings up a Search window. Text (full or portion) can be entered and the first row that contains the text will be highlighted in the DataGrid. A Next Row button finds the next row with the test. Closing the Search window leaves the last found row selected (highlighted).
- Filter/Sort: Displays the current data filter and sort criteria, reflected in the displayed data in the DataGrid. Selecting 'Change Filter/Sort' brings up a window where filter and sort options can be edited. A Default option is provided to restore the application defaults for the function.
- Data Edit: Displays data for the selected DataGrid row. This is where data is edited.
- Button Bar:
  - Provides options to Edit, Save and Delete the selected DataGrid row. New rows can also be created. Not all buttons are available for all functions.
  - Extract button writes current DataGrid rows to an Excel workbook. Current Filter and Sort criteria are also written to the workbook.
- Status Bar: Contains:
  - Application Version
  - Database path (Access) or SQL Server database name
  - Status Message: Indicates mode or current process